**ONLINE TICKETING** 

# LESS WORK, WORK LESS

The simpliest way to manage ticket based events



Watching cricket matches, concerts, plays etc., is exciting and awe-inspiring; acquiring tickets to attend these events is not. Every time a person wants to attend a concert or a sporting event, he has to endure never ending lines, closed counters and sold out events after all his efforts. As an event organizer, you are already aware of the problems faced by your target audience. You also aware that lack of time and booking convenience, keeps many more individuals that are interested from attending your event. You can alleviate these attendee problems, increase your attendee numbers and enhance attendee satisfaction by launching your ticketing process online. This will enable interested individuals to book tickets for your event at their own convenience, day or night, without leaving their offices or homes.

Standard Charterec MUMBAI 2011

> EventAvenue's Online Ticketing solution is suitable for any type of ticket-based event from sit down concerts to sporting events held in stadiums. It has a flexible, customizable and extremely easy-touse interface that will enable you to automatically manage inventory, sell ticket online, accept payment in real time, maintain customer information in a single database, generate reports easily and conduct CRM exercises. You can even sell ticket with different levels of admission prices for a single event. Simply put, the Online Ticketing Solution will enable you to launch your ticketing process online easily and manage almost all aspects of your pre, on-site and post event tasks easily and directly online.

# Event-Avenue®



# **REACH OUT**

#### Accelerate ticket sales by going online.

- n Sell tickets for your concerts and sporting events 24 x 7
- n Access attendee and payment information 24 x 7 using any PC with an internet connection
- n Achieve maximum reach and ensure maximum sales with a wide range of payment options
- n Send personalized emails to attendees with concert/ match details. The mail can also serve as a booking confirmation mail
- n Make a larger impression on potential attendees during the ticket booking process by personalizing the ticket booking pages.



# Provide attendees visiting your event website with an enhanced & branded booking experience.

- n No more simple plain looking forms. Create the world's most beautiful and professional booking pages and integrate them to your event website.
- n Confirm attendance easily by collecting payment for tickets directly online through the in-built and highly secure payment gateway.
- n Offer the widest range of payment options Credit Cards, Debit Cards, Net Banking, Mobile Payments and Cash Cards etc on your website and ensure individuals from all backgrounds can pay for tickets easily.
- n Target global audiences and execute transactions in all major currencies.

n Modify, unregister or refund payments online.



# Start managing your ticketing process online from selling tickets to collecting payments.

- n Eliminate time-consuming manual work processes by launching your ticketing process online.
- n Register hundreds of attendees within minutes.
- n Attendees book at their own convenience. No time consuming data entry and costly data entry errors.
- n Collect payments directly online, no more waiting for cheques to clear.
- n Issue (email) online invoices to your attendees.
- n Auto generate bar-coded tickets with attendee information within minutes. Email tickets to attendees and save on printing and postage/courier costs.

# 4 NO TECHNICAL RESOURCES REQUIRED

# Solution is hosted, secured and maintained by EventAvenue.

- n No recurring high end hardware or server hosting costs.
- n No software licenses or Verisign SSL certificates to purchase.
- n No need to waste time in tie ups with various banks and spend resources in integrating them.
- n No need to hire programmers, webmasters and technical support staff.
- <sup>n</sup> No upgrade or annual maintenance costs.





# SECURE & SAFE

Employs the Highest Data Security Standards to keep your online ticketing and payment collection process secure.

- n Powerful Verisign 128 bit Secure Socket Layer (SSL) encryption and PCI Standard Compliance.
- n Verified By Visa and MasterCard's SecureCode authentication protocols protect you from any chargeback liability.

# 6 IMPROVE COMMUNICATION

# Communicate with attendees pre and post event via email.

- n Auto send confirmation emails once the booking is complete and alleviate booking confirmation worries.
- n Enhance your communication by customize your confirmation and others emails with your event or organization's colors, graphics and logos.
- n Reduce workload by pre-configuring the system to fire auto-confirmation and other relevant emails to attendees.
- n Send out booking reminder emails with a link to pay in case of incomplete bookings.
- n Insert invoice and other relevant links in emails.
- n Use EventAvenue's in-built CRM tools and gain flexibility and automation. This will increase the efficiencies of your work processes.
- Convenient and automated report generation feature n streamlines your information and financial management process.
- n Free up your resources with our Automated Database Management system as attendees enter and update their own information.
- n Mine data such as attendee information and payment details using the powerful data management tools built into your account.
- n Amend information from anywhere and the EventAvenue engine automatically amends the linked variables.

- n Display an automated "tickets sold out" message once the event limits are reached.
- n Offer attendees a wait-list option once the "tickets sold out" message displays and ensure no loss of revenue due to cancellations.
- n Receive email alerts every a booking takes place.
- n Our experienced multi-lingual customer support team is available 24 x 6 through multiple mediums - telephone, chat, email etc.

## ABOUT AVENUES

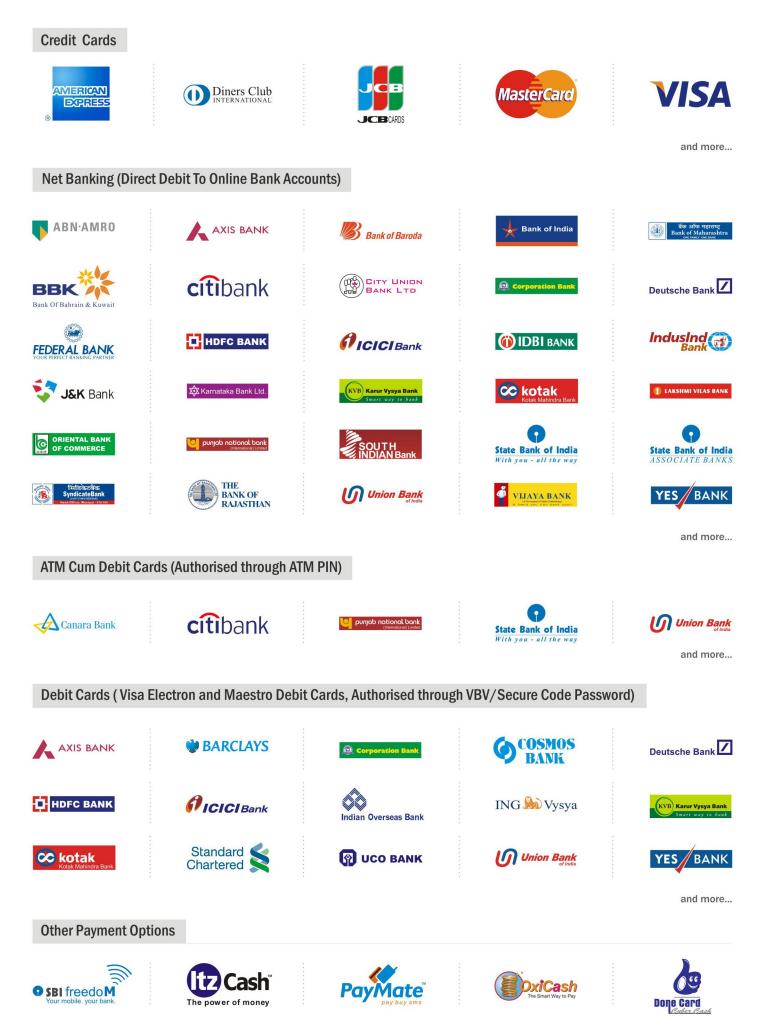
Avenues is South Asia's largest eCommerce Company. Headquartered in Mumbai, India with offices in New York and Singapore, Avenues offers Internet based ASP technology solutions. With a customer base of over 4,000 global websites, it is the leading e-Commerce company in Asia. It is the world's only domain specific ASP which applies domain expertise to Internet Payment Solutions. The list of partners and associates reads like the, `Who's Who' of the global industry. Avenues has launched a number of eCommerce solutions for different industry verticals, which are:

## Event-Avenue® CC-Avenue® Res-Avenue®

Members Avenue® Hotels Avenue® Trust Avenue®

More information on specific solutions is available on the relevant website given under the respective logos. For further information about Avenues, visit our corporate website at: **www.avenues.info** 

## **PAYMENT OPTIONS**



## **ONLINE TICKETING - FEATURES AT A GLANCE**

#### **Online Ticketing**

- n Convenient 24 x 7 online ticket sales from anywhere
- n Centralized attendee database
- n Auto-populate information feature
- n Instantly authorized online payments
- n Automated and personalized emails
- n Automated "tickets sold out" and "wait-list" messages
- n Flexible pricing for different ticket types
- Complete range of tools to customize your booking pages

#### Web-based

- n No hardware or software to buy, install or maintain
- n Free upgrades
- n The solution is available 24 x 7 globally
- n Unlimited multi-user access

## **Ticket Generation**

- n Easy to use intuitive design interface
- n Merge attendee information automatically
- Create and reuse unlimited colorful bar-coded tickets with your event or company's images and logo
- n Print in batches or one-at-a-time

#### Reporting

- n Unlimited and secure access to standard reports
- n Generate unlimited number of custom reports
- n Export reports: Excel, Text, PDF

## Secure Fee Collection & Payment Options

- Collect payments from attendees easily and directly online
- n Define payment instructions and refund policy
- n No special account required to receive payouts
- n Secure online payment processing
- Data encryption using 128-bit RSA encryption Secure Socket Layer
- n Verisign SSL Encryption, Verified by Visa, MasterCard

Secure Code Verification

- n Payment Card Industry(PCI) Data Security Standards Compliance
- n <u>Credit Cards</u>: Visa, MasterCard, American Express, Discover, Carte Blanche and Diners Club International
- n Direct Debits To Bank Accounts: 30+ Indian Banks
- n Mobile Payments: PayMate,SBI Freedom
- n Cash Cards: Itz Cash Card, Done Card

## Accounting

- n Generate automated invoices and fee receipts
- n Track payments, refunds and other transactions
- n Robust financial reporting tools

#### **Emails & Notifications**

- n Send automated ticket booking confirmation emails
- n Create customized (& reusable) email templates
- n Merge attendee and event information into email
- Insert instant payment RSVP, invoice and other links in emails
- n Email groups directly from attendee reports
- n Automated RSVP facility with tracking functionality
- n Send invite-a-friend emails
- n Upload and manage custom distribution lists
- n Schedule future broadcast and reminder emails

## **Training & Support**

n Get *free* training & support through email, telephone and chat on a 24 x 6 basis

## **On-Site**

- n Check in attendees and manage event on-site
- n Virtual Terminal to collect real time payments from attendees
- n Print individual tickets
- n Generate attendee rosters
- n Print fee receipts and invoices
- n Access real-time attendee lists

## CLIENT LIST





 India: Avenues
 India
 Pvt
 Ltd

 Level II, Plaza Asiad, S. V. Road, Santa Cruz (West), Mumbai- 400054, India.Tel: +91 - 22 - 67425555
 Fax +91 - 22 - 67425542.

 Singapore: Avenues
 World Pte Ltd -Tel: +65 63254802
 Fax: +65 63254803.

 USA: Avenues Inc -Tel: +1 212 6856060
 Fax: +1 212 6856030.

 Web:
 www.EventAvenue.com.
 Email: contact@EventAvenue.com.